

VILLAS AT COLDWATER CONDOMINIUM E		
Service Requests M-F (8:30am-4pm)	All repairs to <i>common elements</i> are responsibility of Villas at Coldwater Condominium E.	Submit a service request online: www.kenrickfirst.com
After Hours & Emergency Service	Non-life threatening, after hours service-related concerns	Please call 585-424-1540 and leave your name, unit #, property name, telephone #, and request/concern with the answering service.
		Please note: Messages left in the "general mailbox" after hours will be received the following business day.
	For Emergencies needing fire, police, or ambulance response	Call 911 , THEN call Kenrick answering service at 585-424-1540.
Refuse/Recycling	Pick-up day is Tuesday. Covered containers are supplied by refuse company. Your containers can be placed at the curb the evening before.	Refuse company: Suburban Disposal
	To arrange for special pick-up for large items/make special payment arrangements.	Please contact Suburban at 585-352-3900 to make arrangements. Acct #82613-000-001 for reference only – not to be charged.
Assessment Payments	Payments due on the 1st of each month.	 4 Easy Ways to Pay: USPS sent to the noted PO Box Recurring payment through Alliance Assoc. Bank Pay online with a credit card
		• Set-up an automatic payment through your bank (see full details/instructions in your Welcome Packet)
Late Fee	Late fee added after 5th of the month	Amount: \$15.00
NSF Fee	Checks returned for insufficient funds	Amount: \$35.00
Association Insurance Master Policy	Association insurance covers structure and liability for the common area.	Insurance Company: Erie Insurance Insurance Agent: Meagan at Quinton Insurance Phone: 585-388-9530 Email: Meagan@quintoninsurance.com
	For Certificates of Insurance	Email: Meagan@quintoninsurance.com
Personal Insurance	Homeowner Responsibility	Contact your insurance agent to ascertain the best coverage for you and your home.
Exterior/Structural Modifications (Variances)	A Variance Form must be submitted and approved by the Board prior to the start of work. A copy was included in your Welcome Packet for your convenience.	All contractors MUST carry general liability AND workers' compensation insurance to work on Villas at Coldwater Condominium E property.
Property Management	Kenrick Corporation 3495 Winton Place, D-4 Rochester, NY 14623 www.kenrickfirst.com	Portfolio Manager: Sherridda Williams Email: <u>swilliams@kenrickfirst.com</u> Phone: 585-424-1540 Fax: 585-424-1553