

KEEP FOR REFERENCE



MAPLEHURST COMMONS HOMEOWNERS ASSOCIATION

Service Requests M-F (8:30am-4pm)	All repairs to <i>common elements</i> are responsibility of Maplehurst Commons Homeowners Association	Submit a service request online: www.kenrickfirst.com
After Hours & Emergency Service	Non-life threatening, after hours service-related concerns	Please call 585-424-1540, and leave your name, unit #, property name, telephone #, and request/concern with the answering service. <i>Please note: Messages left in the "general mailbox" after hours will be received the following business day.</i>
	For Emergencies needing fire, police, or ambulance response	Call 911 , THEN call... Kenrick answering service at 585-424-1540.
Refuse/Recycling	Pick-up day is Wednesday . Your containers can be placed at the curb the night before .	Refuse company: Suburban Disposal
	To arrange for special pick-up for large items/make special payment arrangements.	Please call 585-352-3900 and use code 83565-001 – for reference only not to be charged.
Assessment Payments	Payments due on the 1st of each month.	4 Easy Ways to Pay: <ul style="list-style-type: none"> • USPS sent to the noted PO Box • Reoccurring payment through Alliance Assoc. Bank • Pay online with a credit card • Set-up an automatic payment through your bank
Late Fee	Late fee added after 30th of the month	Amount: \$15.00
NSF Fee	Checks returned for insufficient funds	Amount: \$35.00
Association Insurance Master Policy	Association insurance covers structure and liability for the common area.	Insurance Company: Cincinnati Insurance Agent: Audrey Wagner at USI Insurance Phone: 518-514-3638 Email: Audrey.Wagner@usi.com
	For Certificates of Insurance	Email: Audrey.Wagner@usi.com
Personal Insurance	Homeowner Responsibility	Contact your insurance agent to ascertain the best coverage for you and your home.
Exterior/Structural Modifications (Variances)	A Variance Form must be submitted and approved by the Board prior to the start of work.	All contractors MUST carry general liability AND workers' compensation insurance to work on Maplehurst Commons HOA property.
Property Management	Kenrick Corporation 3495 Winton Place, D-4 Rochester, NY 14623 www.kenrickfirst.com	Portfolio Manager: Sherridda Williams Email: swilliams@kenrickfirst.com Phone: 585-424-1540 Fax: 585-424-1553