

## Highland Meadows HOA

<b>Service Requests</b> M-F (8:30am-4pm)	All repairs to <i>common elements</i> are responsibility of <b>Highland Meadows HOA</b> .	Submit Request at <a href="http://www.kenrickfirst.com">www.kenrickfirst.com</a> by clicking <b>Submit Service Request</b> . -or- Kenrick Service Coordinator: Michele Anderson Phone: 585-424-1540
<b>After Hours &amp; Emergency Service</b>	Non-emergency concerns	Please call 585-424-1540 and leave your name, unit #, property name, telephone #, and request/concern with answering service.  <i>Please note: Messages left in the "general mailbox" after hours will be received the following business day.</i>
	For fire, police, or ambulance disturbances	<b>Call 911</b> , THEN call... Kenrick answering service at 585-424-1540, selection 9.
<b>Refuse/Recycling</b>	Pick-up day is <b>Thursday</b> . Covered containers are supplied by refuse company. Bulk refuse also picked up on Thursday.	Refuse company: City of Rochester Phone: 311 or 585-428-5990
	To arrange for special pick-up before next scheduled refuse date.	Contact: City of Rochester Phone: 585-428-6928
<b>Assessment Payments</b>	Payments due on the 1 <sup>st</sup> of each month.	4 Easy Ways to Pay: <ul style="list-style-type: none"> <li>• USPS sent to the noted PO Box</li> <li>• Automatic withdrawal through Alliance Assoc. Bank</li> <li>• Pay online with a credit card</li> <li>• Set-up an automatic payment through your bank</li> </ul> <i>(see full details/instructions in your Welcome Packet)</i>
<b>Late Fee</b>	Late fee added after the 10 <sup>th</sup> of the month	Amount: <b>\$50.00</b>
<b>NSF Fee</b>	Checks returned for insufficient funds	Amount: <b>\$35.00</b>
<b>Association Insurance Master Policy</b>	Association insurance covers structure and liability for the common area.	Insurance Company: Erie Insurance Insurance Agent: Quinton Insurance -Meagan Warner Phone: 585-388-9530
	For Certificates of Insurance	<a href="mailto:certs@quintoninsurance.com">certs@quintoninsurance.com</a>
<b>Personal Insurance</b>	Homeowner Responsibility	Contact your insurance agent to ascertain the best coverage for you and your home.
<b>Exterior/Structural Modifications</b> (Variances)	A Variance Form must be submitted and approved by the Board <b>prior</b> to the start of work. A copy was included in your Welcome Packet for your convenience.	<b>All contractors MUST carry general liability AND workers' compensation insurance to work on Highland Meadows HOA property.</b>
<b>Property Management</b>	<b>Kenrick Corporation</b> <b>3495 Winton Place, D-4</b> <b>Rochester, NY 14623</b> <a href="http://www.kenrickfirst.com">www.kenrickfirst.com</a>	<b>Portfolio Manager: Eileen Broderick</b> <b>Email: <a href="mailto:ebroderick@kenrickfirst.com">ebroderick@kenrickfirst.com</a></b> <b>Phone: 585-424-1540</b> <b>Fax: 585-424-1553</b>