

KEEP FOR REFERENCE



Highland Meadows HOA

Service Requests M-F (8:30am-4pm)	All repairs to <i>common elements</i> are responsibility of Highland Meadows HOA .	Submit Request at www.kenrickfirst.com by clicking Submit Service Request .
After Hours & Emergency Service	Non-emergency concerns	Please call 585-424-1540 and leave your name, unit #, property name, telephone #, and request/concern with answering service. <i>Please note: Messages left in the "general mailbox" after hours will be received the following business day.</i>
	For fire, police, or ambulance disturbances	Call 911 , THEN call... Kenrick answering service at 585-424-1540, selection 9.
Refuse/Recycling	Pick-up day is Thursday . Covered containers are supplied by refuse company. Bulk refuse also picked up on Thursday.	Refuse company: City of Rochester Phone: 311 or 585-428-5990
	To arrange for special pick-up before next scheduled refuse date.	Contact: City of Rochester Phone: 585-428-6928
Assessment Payments	Payments due on the 1 st of each month.	4 Easy Ways to Pay: <ul style="list-style-type: none"> • USPS sent to the noted PO Box • Automatic withdrawal through Alliance Assoc. Bank • Pay online with a credit card • Set-up an automatic payment through your bank <i>(see full details/instructions in your Welcome Packet)</i>
Late Fee	Late fee added after the 10 th of the month	Amount: \$50.00
NSF Fee	Checks returned for insufficient funds	Amount: \$35.00
Association Insurance Master Policy	Association insurance covers structure and liability for the common area.	Insurance Company: Erie Insurance Insurance Agent: Quinton Insurance -Meagan Warner Phone: 585-388-9530
	For Certificates of Insurance	certs@quintoninsurance.com
Personal Insurance	Homeowner Responsibility	Contact your insurance agent to ascertain the best coverage for you and your home.
Exterior/Structural Modifications (Variances)	A Variance Form must be submitted and approved by the Board prior to the start of work. A copy was included in your Welcome Packet for your convenience.	All contractors MUST carry general liability AND workers' compensation insurance to work on Highland Meadows HOA property.
Property Management	Kenrick Corporation 3495 Winton Place, D-4 Rochester, NY 14623 www.kenrickfirst.com	Portfolio Manager: Tiffany Harrell Email: tharrell@kenrickfirst.com Phone: 585-424-1540