## **KEEP FOR REFERENCE**



Country Club Condominiums		
Service Requests M-F (8:30am-4pm)	All repairs to common elements are responsibility of Country Club Condominiums.	Please call the Country Club Condominium's office at 585-271-7449  Or submit a service request online at <a href="https://www.kenrickfirst.com">www.kenrickfirst.com</a>
After Hours & Emergency Service	Non-emergency concerns	Please call 585-424-1540, and leave your name, unit #, property name, telephone #, and request/concern with answering service.
	For fire, police, or ambulance disturbances	Call 911 THEN call Kenrick answering service at 585-424-1540, selection 9.
Refuse/Recycling	Pick-up days are Tuesday and Friday mornings. Recycling is picked up Thursday mornings.	Refuse company: Suburban Disposal
	To arrange for special pick-up for large items/make special payment arrangements.	Contact: Country Club Condominium Office Phone: 585-271-7449
Assessment Payments	Payments due on the 1st of each month.	4 Easy Ways to Pay:  USPS sent to the noted PO Box  Automatic withdrawal through Alliance Assoc. Bank  Pay online with a credit card  Set-up an automatic payment through your bank (see full details/instructions in your Welcome Packet)
Late Fee	Late fee added after the 15th of the month	Amount: <b>\$20.00</b>
NSF Fee	Checks returned for insufficient funds	Amount: \$35.00
Property Amenities	Please see your Operating Documents for specifics about use of the common area.	
Association Insurance Master Policy	Association insurance covers structure and liability for the common area.	Insurance Company: Erie Insurance Insurance Agent: Angela Vaudo at Quinton Insurance Phone: 585-388-9530
	For Certificates of Insurance	angela@quintoninsurance.com
Personal Insurance	Homeowner Responsibility	Contact your insurance agent to ascertain the best coverage for you and your home.
Exterior/Structural Modifications (Variances)	A Variance Form must be submitted and approved by the Board <u>prior</u> to the start of work. A copy was included in your Welcome Packet for your convenience.	All contractors MUST carry general liability AND workers' compensation insurance to work on Country Club Condominiums property.
Laundry	CSC Service Works	For service regarding equipment issues contact: (1-877-264-6622) or www.cscsw.com
Property Management	Kenrick Corporation 3495 Winton Place, D-4 Rochester, NY 14623 www.kenrickfirst.com	Portfolio Manager: Tim Goetz Email: tgoetz@kenrickfirst.com Phone: 585-424-1540 – 585-271-7449 Fax: 585-424-1553